



ELIZADE UNIVERSITY, ILARA-MOKIN, ONDO STATE

**FACULTY OF HUMANITIES AND MGT SCIENCES
DEPARTMENT OF HUMAN RESOURCE MANAGEMENT
FIRST SEMESTER EXAMINATIONS
2014/2015 ACADEMIC SESSION**

COURSE CODE: HRM 207

COURSE TITLE: ELEMENTS OF HUMAN RELATIONS

DURATION: 2 HOURS

HOD'S SIGNATURE

INSTRUCTION: ANSWER QUESTION 1 AND ANY OTHER 2

Question No.		Total Mark
1.	Explain human behaviour and its roles in the work life of an individual in the workplace.	
2.	Give a detailed explanation of what interpersonal relationship is in a workplace.	
3.	Discuss workgroup and the effects on organisational performance.	
4.	Conflict is inevitable in any organisation. Explain what conflict is and how it can be managed in a workplace.	
5.	Explain what personality is from the perspective of human relations and discuss three attributes of personality.	

